

Panellist Profile

Approved Professional Advisory Panel – Community Housing Futures

Business Name	Turner & Townsend Project Management		
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Business Status	<input type="checkbox"/> Individual consultant <input checked="" type="checkbox"/> Consultancy firm <input type="checkbox"/> Association/group of individual consultants		

Introduction Summary

Turner & Townsend is an independent professional services company specializing in Project Management, Cost and Commercial Management, Programme Management and Advisory across the real estate, infrastructure and natural resources sectors. With 118 offices in 50 countries, we draw on our extensive global and industry experience to manage risk while maximizing value and performance during the construction and operation of our clients' assets. With 1000+ employees based within 14 offices across Australia – including all state capitals, we are uniquely placed in offering local knowledge of the market backed by global best practice. We are the largest and most geographically diverse project, cost, commercial, programme and advisory management team in Australia.

Sector Knowledge

Social housing providers face the simultaneous challenges of providing improved tenant services, enhanced customer choice, modernizing the workforce, catering for disability and health issues, homelessness and delivering sustainable homes and communities within an environment of escalating costs and supply chain challenges. These are imposing challenges. They are also unique opportunities to set new standards in the quality and effectiveness of the service you provide and improve people's lives. We understand the complexity of the demands you face and the objectives you are seeking to achieve. Our knowledge of the current housing crisis reflects in projects worked on:

- VIC Government: Vic Homes: Social Housing Program (1000 properties across Victoria).
- VIC Government: Department of Families, Fairness and Housing - Building New Homes to Fight Homelessness Program.
- VIC Government Melbourne City Mission - Iramoo Youth refuge.
- NT Government: Remote Indigenous Housing Program (72 properties across Northern Territory).
- NSW Government: Redfern Public Housing Development.
- NT Government: Remote Indigenous Housing Program (\$1.5bn infrastructure and housing program in indigenous communities).
- QLD Government: Department of Energy and Public Works | Q-Build - Housing Project (400+ properties across QLD).
- QLD Government: Government Employee Housing - Modern Methods of Construction Program.

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A full suite of our relevant case studies are available upon request, or as noted within our Community Housing Futures panel submission. Through these projects and programs, we have gained a significant knowledge and experience regarding the types of housing solutions which are necessary to support Queensland resolve the critical housing shortages it current faces; covering the spectrum of high-needs crisis housing at one end, through supportive housing, housing with care, to affordable housing at the other end of this spectrum. We have the people, knowledge, expertise and experience to help you achieve exceptional business and project outcomes. If you choose us to support you, our overriding objective will be to develop solutions that maximize the value of your investment as well as developing housing supply growth which addresses the housing shortage needs of Queensland.

Turner & Townsend offers a full range of management consultancy services for the support of Community Housing Organizations (CHO) to achieve growth in housing supply as summarized below:

Skills	Offered?	Summary of demonstrated qualifications, consultancy skills and consulting track record
Finance	Yes	Preparation of project budgets, cost optimization modelling and financial modelling to determine profitability of proposed housing project developments. Cost management of projects from project inception to final completion.
Business Planning	Yes	Preparation of business case studies to identify optimal financial outcomes and project scope optimization that addresses housing growth objectives.
Property Development	Yes	Develop optimum project procurement strategies, manage the development process through design development, tendering, construction delivery and post construction to achieve successful project outcomes.
Risk Management	Yes	Risk and governance advisory strategy to manage risk identification, understand risk consequences, categorize risk into H, M, & L (High, Medium and Low) priorities and develop effective and efficient strategies to mitigate the impacts to the project.